

 **BlackBerry** Intelligent Security. Everywhere.

# BLACKBERRY GUARD

*24x7x365 Managed Extended Detection and Response*

DATA SHEET 

BlackBerry® Guard is a subscription-based managed extended detection and response (XDR) solution that provides robust protection while eliminating the challenges organizations face managing threat detection and response across all of their internal security and business tools. Customers receive a cloud deployment of fully-integrated BlackBerry security solutions, extended integration with third-party vendors, Cylance® AI-powered threat prevention, and 24x7x365 detection and response services, all in a single package. A subscription provides everything a client needs to safeguard endpoint onboarding, configuration, monitoring, threat hunting, incident handling, and remediation.

BlackBerry Guard teams possess the strategy, expertise, and technology needed to proactively prevent threats and contain security incidents by correlating and analyzing alert and telemetry data from across an organization's entire digital environment. Drawing on the same expertise and methods as the BlackBerry Incident Response (IR) team, analysts from BlackBerry or one of its strategic partners, hunt through customer environments to find and contain threats, prevent major breaches, and help organizations mature their security program.

## BENEFITS

- Holistic Telemetry Beyond the Endpoint
- AI-Powered Mobile Device Security
- MITRE ATT&CK Framework Mapping
- Deep Security and Threat Prevention Expertise
- Around the Clock Coverage
- Eradicate Threats with Actionable Threat Intelligence

## KEY FEATURES

- Real-Time Holistic Protection
- End-to-End Integration
- Extended Integration with Third-Party Vendors
- Transparent, Proactive Threat Hunting
- Customized Mobile Visibility and Interaction
- Automated Rapid Detection and Response

# **BENEFITS**

## ***HOLISTIC TELEMETRY BEYOND THE ENDPOINT***

- BlackBerry Guard empowers cross-tool threat hunting by correlating integrated data from [BlackBerry®Protect](#), [BlackBerry®Optics](#), [BlackBerry®Persona](#), and [BlackBerry®Gateway](#) with data from third-party vendors' desktop, mobile, servers, users, and networks.
- BlackBerry Guard analysts optimize incoming telemetry to provide the high efficacy detections, correlation, and potential actions in real time.

## ***AI-POWERED MOBILE DEVICE SECURITY***

- BlackBerry Guard leverages Cylance AI for mobile threat defense and user behavior risk analytics. This helps protect users from the explosive growth of mobile phishing, malware attacks, and insider threats.

## ***MITRE ATT&CK FRAMEWORK MAPPING***

- BlackBerry Guard threat hunters trace adversary tactics, techniques and procedures mapped to the MITRE ATT&CK® Framework to classify threats, profile threat actors, and provide complete threat visibility.

## ***DEEP SECURITY AND THREAT PREVENTION EXPERTISE***

- BlackBerry Guard analysts are world-class security experts that function as an extension of an organization's internal team, managing threat hunting and alert management so organizations can focus on meeting core business goals.

## ***AROUND THE CLOCK COVERAGE***

- Bad actors are opportunistic and don't respect office hours. An attack may be launched at any time. BlackBerry Guard analysts provide 24x7x365 protection and multi-regional compliance support, monitoring environments and responding as needed.

## ***ERADICATE THREATS WITH ACTIONABLE THREAT INTELLIGENCE***

- BlackBerry Guard analysts help detect, respond, and eradicate threats by providing human context to the alerts and threat vectors gathered from monitoring, correlating, and analyzing enterprise data.

## **KEY FEATURES**

### ***REAL-TIME HOLISTIC PROTECTION***

- Manages all integrated devices and data streams from a single console.
- Correlates telemetry based on analytics, user behavior intelligence, and optional integration with third-party products.

### ***END-TO-END INTEGRATION***

- BlackBerry software components directly feed integrated data from desktops, mobile devices, servers, users, and networks to the BlackBerry Guard XDR platform.
- Includes holistic telemetry from third-party vendors.
- Optimizes incoming telemetry based on what provides the highest efficacy detections, correlations, and potential actions in real time.
- Cross-tool threat hunting from a single unified console. Extended Integration with Third-Party Vendors

### ***EXTENDED INTEGRATION WITH THIRD-PARTY VENDORS***

- Includes pre-built integrations with data from selected thirdparty tools, as well as service options to integrate additional tools as needed.

### ***TRANSPARENT, PROACTIVE THREAT HUNTING***

- Automatically validates and triages alerts.
- Collates and contextualizes forensic data and converts alert noise into threat intelligence.

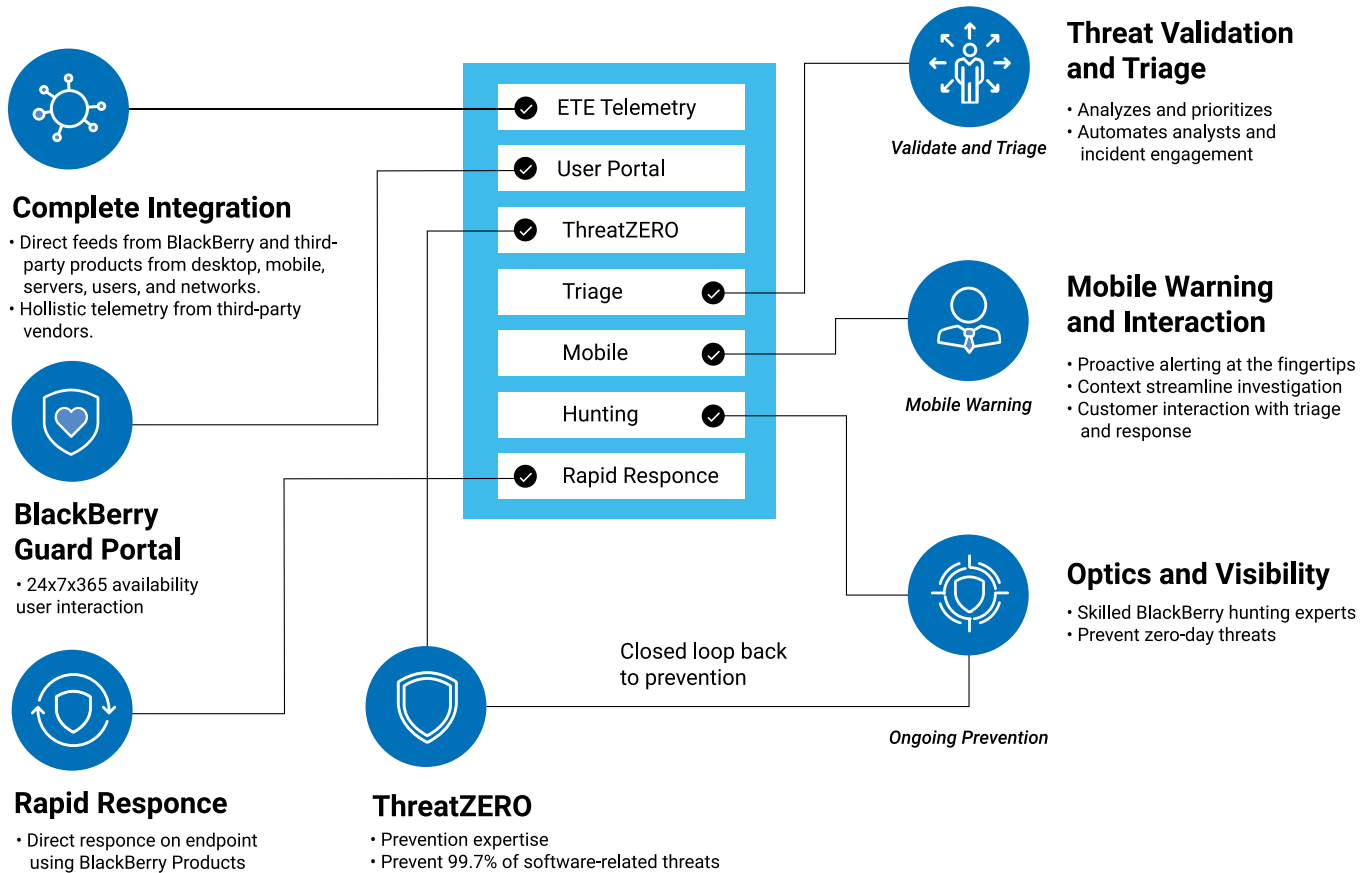
### ***CUSTOMIZED MOBILE VISIBILITY AND INTERACTION***

- Orchestrates alert notifications and analyst interactions.
- Facilitates analyst interactions via defined escalation tiers, an online portal, and a mobile app.

### ***AUTOMATED RAPID DETECTION AND RESPONSE***

- Advanced orchestration, playbooks, triage, and filtering methods custom tailored for each client.
- Responds dynamically to changes in the environment.
- Assesses indicators of compromise and initiates responses.

# BLACKBERRY GUARD MANAGED XDR COMPONENTS



BlackBerry Guard consolidates alert and telemetry data from users, desktops, servers, mobile devices, and networks through its seamless integration with BlackBerry AI-powered solutions and third-party products.

- BlackBerry Protect – Uses predictive artificial intelligence (AI) to identify and prevent malware before it can execute. It also has features for preventing script-based, fileless, memory, and external device attacks.
- BlackBerry® Protect Mobile – Extends the [predictive advantage](#) and threat prevention capabilities of Cylance AI to iOS® and Android™ systems. It secures BYOD and other mobile technology from malware, outdated/unpatched software, URL phishing/smishing attacks, and unsafe network connections.

- BlackBerry Optics – Extends threat prevention beyond disrupting malicious files and scripts. BlackBerry Optics uses on-device mathematical threat models to perform root cause analysis, smart threat hunting, and automated detection, response, and remediation.
- BlackBerry Gateway – Provides critical Zero Trust Network Access (ZTNA) services like AI-empowered network threat detection, source IP pinning, full/split tunnel capability, and app-specific access.
- BlackBerry Persona – Performs continuous authentication and adaptive policy control through AI-driven analysis of user location, behavioral analytics, organizational workflow patterns, and other security telemetry.
- Third-Party Integrations – BlackBerry Guard also includes pre-built integrations with data from selected third-party products, as well as service options to integrate additional tools as needed. For example, BlackBerry Guard analysts can further enrich and contextualize BlackBerry Guard threat intelligence by using Cylance AI to analyze log data aggregated by a SIEM application, or by correlating BlackBerry Guard alerts with alerts triggered by SIEM rulesets.

BlackBerry Guard is available in two different packages that are designed to fit any organization's needs. Both packages are scalable as goals dictate.

1. BlackBerry Guard Essentials is a 24x7x365 managed XDR offering to help monitor and manage customer threats from alert to closure through email and mobile interactions with analysts.
2. BlackBerry® Guard Advanced adds closed-loop communications and access to a BlackBerry analyst to navigate incidents and provide regular updates on overall threat prevention status. Advanced customers are also eligible to secure optional BlackBerry Guard services for integrating and managing telemetry data from SIEM and other third-party applications.

The two offerings are summarized in the table below.

BLACKBERRY GUARD PACKAGE COMPARISON	BlackBerry Guard Essentials	BlackBerry Guard Advanced
<b>TECHNOLOGY</b>		
BlackBerry Protect and MTD	Included	Included
BlackBerry Optics	Included	Included
BlackBerry Persona	No	Included
BlackBerry Gateway	No	Optional
Third-Party Integrations	No	Optional
Subscription-based Managed XDR	Included	Included
Incident Response (IR) Retainer	Optional	Optional (20% discount)
<b>BLACKBERRY GUARD FEATURES</b>		
Customized Product Configuration, Optimization and Assurance (Including BlackBerry Product Onboarding)	Included	Included
Email, Portal and Mobile Alert Escalation and Management	Included	Included
24x7x365 Monitoring	Included	Included
Continuous Threat Hunting	Included	Included
Defined SLOs for Critical Alerts	Included	Included
Threat Intel Overlay	Included	Included
Critical Alert Outreach	Included	Included
Access to BlackBerry Guard Analysts (Incident Response Guidance and Strategy)	No	Included
Monthly Activity Report	No	Included
Quarterly Activity Report	No	Included
<b>ADDITIONAL SERVICES</b>		
Compromise Assessment (CA)	Optional	Optional
Attack Simulations	Optional	Optional
Pen Testing	Optional	Optional
Risk Assessment	Optional	Optional
vCISO Engagement	Optional	Optional

## LEARN MORE

For more information about BlackBerry Guard offerings, please visit the [BlackBerry Guard](#) web page or call +1-877-973-3336. BlackBerry also offers a portfolio of security suites that deliver on our commitment to provide intelligent security, everywhere.

Discover our:

[BlackBerry Spark® Suite](#)

[BlackBerry® Cyber Suite](#)

[BlackBerry Spark® Unified](#)

[Endpoint Management Suite](#)



Intelligent Security. Everywhere.

**About BlackBerry:** BlackBerry (NYSE: BB; TSX: BB) provides intelligent security software and services to enterprises and governments around the world. The company secures more than 500M endpoints including over 195M vehicles. Based in Waterloo, Ontario, the company leverages AI and machine learning to deliver innovative solutions in the areas of cybersecurity, safety and data privacy solutions, and is a leader in the areas of endpoint security, endpoint management, encryption, and embedded systems.

BlackBerry's vision is clear - to secure a connected future you can trust.

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